

HEALTH ADMINISTRATION INCLUDING HOSPITAL ADMINISTRATION

PAPER-IV

HAH/D/18/14/IV

Time: 3 hours
Max. Marks:100

Important Instructions:

- *Attempt all questions in order.*
- *Each question carries 10 marks.*
- *Read the question carefully and answer to the point neatly and legibly.*
- *Do not leave any blank pages between two answers.*
- *Indicate the question number correctly for the answer in the margin space.*
- *Answer all the parts of a single question together.*
- *Start the answer to a question on a fresh page or leave adequate space between two answers.*
- *Draw table/diagrams/flowcharts wherever appropriate.*

Write short notes on:

1. Hospitals produce lot of solid waste. Discuss the concept of waste to wealth. 10
2. As chief administrator, what steps you will take for the safety and security of staff and property of the hospital? 10
3. What is care bundle? Enumerate the strategy to promote hand hygiene in healthcare workers. 2+8
4. a) Write briefly about "Right to Information" Act. 5+5
b) You as a hospital administrator are approached by third party asking for medical record of a patient. Under what circumstances you would reveal this information?
5. a) Lead time. 3+4+3
b) Buffer stock.
c) Reorder level.
6. Role of medical social services in hospitals. 10
7. Enumerate various quantitative techniques in management. Discuss role of "ABC", "VED" and "HML" analysis in hospitals with examples. 3+7
8. Develop a comprehensive plan for a modern laundry in a super-specialty hospital. 10
9. a) Sick building syndrome. 5+5
b) Energy efficient hospital building.
10. Various management tools and techniques for the management of overcrowding in the outpatient department of tertiary care hospital. 10
